

**From:** [PSC Public Comment](#)  
**To:** [John](#)  
**Subject:** RE: Rate Increase  
**Date:** Tuesday, November 25, 2025 11:32:00 AM

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Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** John [REDACTED]  
**Sent:** Thursday, November 20, 2025 4:25 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate Increase



The electric bills are to high now people on fixed income can't afford to pay these high rates and keep food on their table!!!!!!  
Please stop these companies from putting this kind of burden on us, please please put a stop to this increase.  
John Estep  
A Kentucky Power Subscriber



**From:** [PSC Public Comment](#)  
**To:** [jowens 2006](#)  
**Subject:** RE: Rate increase  
**Date:** Tuesday, November 25, 2025 11:34:00 AM

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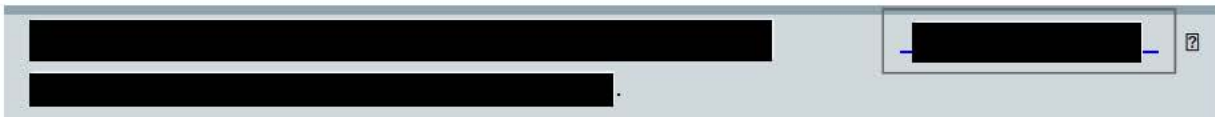
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Thank you for your interest in this matter.

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**From:** [REDACTED]  
**Sent:** Thursday, November 20, 2025 5:45 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate increase



How can a company making record profit try to justify a rate increase? Are we supposed to feel sorry for them?

It is laughable to claim they need to raise rates by 15% to offset rising cost. They are making RECORD PROFIT! That doesn't happen for a company pressed for income. If you care anything about the citizens of EKY, you will vote this down

Sent from my Galaxy



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case Number 2025-0615  
**Date:** Tuesday, November 25, 2025 11:35:00 AM

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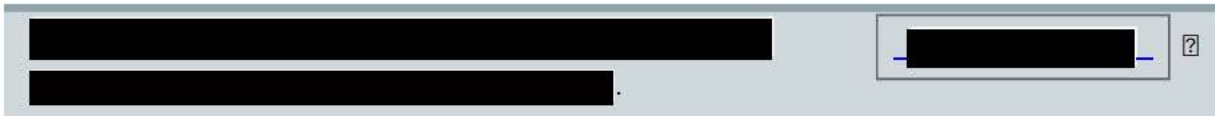
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Thank you for your interest in this matter.

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**From:** Ernest Bradley [REDACTED]  
**Sent:** Thursday, November 20, 2025 5:55 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case Number 2025-0615



Addressed to the PSC of Kentucky,

With Kentucky Power profits of over \$103,000,000 per year the last few years And AEP profits in the tens of billions per year over the last 4 years. I can't imagine why they would need another rate increase. Not to mention that our bills increase every time we have a storm that takes down lines. KY Power rates are to based on usage. Not mutual risk. I would also like to point out that They were the ones who said cost would be less by shifting to natural gas over coal. Not true! With no coal as competition. NG is definitely going to go up. They tore down plants that were paid for in order to build newer plants that weren't. They made their bed. And with the profits they are making. Do Not see any reason to justify a rate increase at all. I know people right now that are doing without electric because they can't afford it. And it is not even winter yet.

I also am complaining about the new digital meter bases. I noticed a big increase in my bill after switching from the older meters. Also selected usage dates make it important to keep track of your personal usage.

The PSC's job is to serve the public. And not be an OK board for large utility companies.



Ernest D. Bradley

Unfranchise Development

[REDACTED]

Letcher, KY 41832

6 [REDACTED]

[REDACTED]



**From:** [PSC Public Comment](#)  
**To:** "Heather"  
**Subject:** RE: Case No. 2025-00257 Kentucky Power  
**Date:** Tuesday, November 25, 2025 11:36:00 AM

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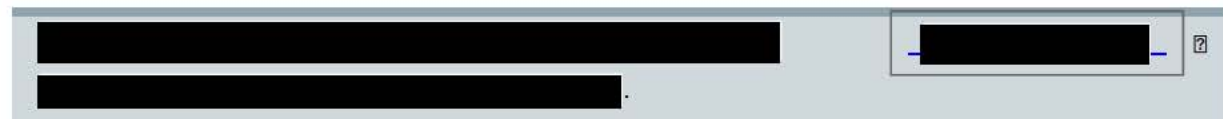
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Thank you for your interest in this matter.

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**From:** Heather [REDACTED]  
**Sent:** Friday, November 21, 2025 8:41 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case No. 2025-00257 Kentucky Power



Dear Kentucky Public Service Commission,

My name is Heather Horsley, and I am a lifelong resident of Greenup County, Kentucky. I write today with deep concern and strong opposition to any proposed residential rate increase associated with Kentucky Power's plans in Case No. 2025-00175.

## **Why This Rate Increase Is Not Justified; We are a Community Under Strain**

- Our community has already suffered heavy blows: in the past five years, we've lost major businesses, and the closure of our local hospital has been devastating. During this same time, inflation has squeezed families here on every front — groceries, housing, utilities — making any additional cost unbearable for many.
- Yet Kentucky Power (and its parent, American Electric Power) continues to propose rate increases without providing a clear, transparent analysis of how these rate hikes would affect residential



customers. Especially those in financially fragile communities like Greenup County.

## **Financial Realities: Kentucky Power & AEP Can Afford to Protect Customers**

### **1. Kentucky Power's Recent Earnings**

- In 2024, Kentucky Power reported total revenues of \$695.8 million, up from \$614.8 million in 2023.
- Its net income in 2024 was \$36.86 million, compared to \$33.96 million in 2023.
- Even in Q1 2024, the company earned \$10.96 million in just three months.

### **2. AEP (Parent Company) Profits Are Strong**

- In 2024, AEP reported GAAP earnings of \$2.97 billion and operating (non-GAAP) earnings of \$2.98 billion.
- Their 2025 second-quarter GAAP earnings alone were \$1,225.8 million, with operating earnings of \$765.7 million.
- AEP is also executing a multi-year capital plan, investing tens of billions of dollars, yet they are clearly generating robust returns, indicating they have the financial capacity to avoid pushing excessive costs onto ratepayers.

## **What I Am Asking of the Commission**

- Reject any rate increase unless Kentucky Power provides a full, transparent analysis of how each proposed alternative would impact residential bills, not just total project costs.
- Require Kentucky Power to prioritize lower-cost options (those with only modest cost increases) instead of more expensive scenarios that would disproportionately hurt ratepayers.
- Insist that AEP and Kentucky Power balance their profit goals with



their responsibility to the communities they serve, particularly in rural and economically vulnerable counties like Greenup.

Greenup County residents are not asking for a handout, we are asking for fairness. When a utility is this profitable, rate increases must be justified not just in theory, but in real, measurable impacts on the people who pay the bills.

I urge the Commission to protect the financial well-being of Kentucky families and reject any rate increase that lacks full transparency and customer impact analysis.

Thank you for your time and consideration.

Sincerely,

Heather Horsley

Greenup County, Kentucky



**From:** [PSC Public Comment](#)  
**To:** ["Stephanie Collins"](#)  
**Subject:** RE: Electric bills  
**Date:** Tuesday, November 25, 2025 11:37:00 AM

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Case No. 2025-00257

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Thank you for your interest in this matter.

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**From:** Stephanie Collins [REDACTED]  
**Sent:** Friday, November 21, 2025 11:07 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Electric bills

[REDACTED]

[REDACTED]

I do understand that it cost money to supply electricity to our area in Eastern KY and to pay employees. But the income in this region will not tolerate these increases! When people have to choose the electricity, their medications or groceries; which must be chosen?!!!! Please no more increases in our electricity



**From:** [PSC Public Comment](#)  
**To:** [Cynthia Smith](#)  
**Subject:** RE: Kentucky power company I don't need my power to go higher I am on oxygen 24 /7 and low income  
**Date:** Tuesday, November 25, 2025 11:38:00 AM

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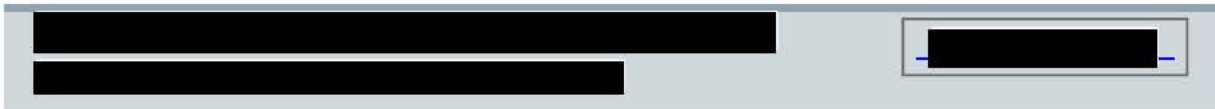
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Thank you for your interest in this matter.

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**From:** Cynthia Smith [REDACTED]  
**Sent:** Saturday, November 22, 2025 10:31 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Kentucky power company I don't need my power to go higher I am on oxygen 24 /7 and low income





**From:** [PSC Public Comment](#)  
**To:** [Mims, Sandy](#)  
**Subject:** RE: To submit a comment or ask about a case  
**Date:** Tuesday, November 25, 2025 11:39:00 AM

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Thank you for your interest in this matter.

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**From:** Mims, Sandy [REDACTED]  
**Sent:** Sunday, November 23, 2025 8:45 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** To submit a comment or ask about a case



My family and I cannot afford the ridiculous rates that are currently charged by Ky Power/AEP, much less, the requested increase in rates. My husband is retired, and I will be 64 in one week. I should be excited about retirement being close, but I can't afford to retire because of astronomical costs like those charged by companies like Ky Power/AEP.

Please stop the theft of the money of Eastern Kentucky residents by Ky Power/AEP increasing the rates. Most people don't mind a business making a profit, but this is criminal.

Thank you for reading this complaint

Sandy Mims

Get [Outlook for iOS](#)



**From:** [PSC Public Comment](#)  
**To:** ["Sasha Shoemaker"](#)  
**Subject:** RE: Kentucky Power Rate Increase  
**Date:** Tuesday, November 25, 2025 11:40:00 AM

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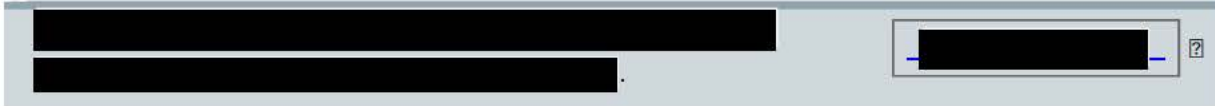
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Thank you for your interest in this matter.

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**From:** Sasha Shoemaker [REDACTED]  
**Sent:** Sunday, November 23, 2025 1:21 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Kentucky Power Rate Increase



Please do not allow them to raise their prices anymore than they already are! As a single mother, living on one income can barely afford to pay my bills and feed my family. This company is the only one around and they know we need electricity! For years they've been able to do whatever they want and it's not right! We the people should have a say, and we say NO! Thank you

Sasha Shoemaker

[REDACTED]

Elkhorn City, KY 41522

[REDACTED]

Sent from my iPhone



**From:** [PSC Public Comment](#)  
**To:** ["Nancy Roberts"](#)  
**Subject:** RE: KY Power Case No 2025-00257  
**Date:** Tuesday, November 25, 2025 11:40:00 AM

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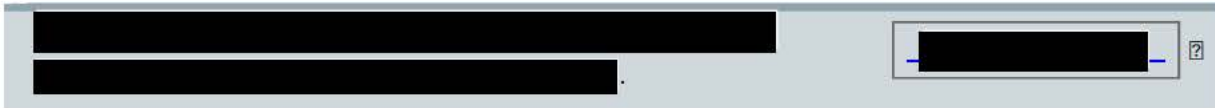
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Thank you for your interest in this matter.

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**From:** Nancy Roberts [REDACTED]  
**Sent:** Tuesday, November 25, 2025 11:14 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** KY Power Case No 2025-00257



November 25, 2025

PSC

P O Box 615

Frankfort KY 40602-0615

RE:

Kentucky Power's

2025 Rate Case

Psc.ky.gov

Case No: 2025-00257

To Whom It May Concern:



My name is Nancy Roberts, I live at [REDACTED] Hyden, KY 41749. I am a customer of Kentucky Power.

I am asking the PSC to please deny Kentucky Power's request for a 14.9% rate increase. I cannot afford to pay any more. I am currently on the budget program, and it has even increased. I have family members that will suffer tremendously if this increase is allowed.

I pray the PSC will take my concerns into consideration.

Thank You

Nancy Roberts



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Kentucky Power.  
**Date:** Tuesday, November 25, 2025 11:42:00 AM

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Thank you for your interest in this matter.

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**From:** Office of Governor Beshear <[governor.constituentservices@ky.gov](mailto:governor.constituentservices@ky.gov)>  
**Sent:** Tuesday, November 25, 2025 11:16 AM  
**To:** Tutt, Rosemary (PSC) <  
**Subject:** Kentucky Power.



Please see below. please send follow up

Thank you in advance for your assistance,  
Marci

Constituent information:  
Ronna Megan Sturgill

[REDACTED]  
[REDACTED]  
[REDACTED]

Jenkins, KY 41537-5602  
Letcher

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Ronna Megan Sturgill, Nov 23, 2025, 12:54 PM

Hello, Governor Beshear. I won't take up much of your valuable time, but I'm (like all of southeastern Kentucky) desperate. I'm sure you've had others contact you about Kentucky Power and their newest proposed 15% rate hike. We simply can't handle more put on our plate. The Big Ugly Bill will maybe finish us off, but for now, please help, if you can, about our insanely high energy bills. We're being taken full advantage of by this company who has zero competition. They can do what they want to us, and they know it. We're the most economically depressed region of



Kentucky. We need help desperately. I do hope you will look into this matter, and if you can't help us, maybe you can point us in the direction of who can. Thank you for your time. I enjoy all of your content you post on here, and I support you and the job you're doing for this great state, but we sure need help. Blessings! Ronna Sturgill

\* \* \*

Prefix: Ms.

FirstName: Ronna

MiddleName: Megan

LastName: Sturgill

Address1: [REDACTED]

Address2:

City: Jenkins

State: KY

ZipCode: 41537

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: Kentucky Power.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: My concerns as a young democratic leader. Kentucky Power  
**Date:** Tuesday, November 25, 2025 11:44:00 AM

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Case No. 2025-00257

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Thank you for your interest in this matter.

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**From:** Office of Governor Beshear <[governor.constituentservices@ky.gov](mailto:governor.constituentservices@ky.gov)>  
**Sent:** Tuesday, November 25, 2025 11:22 AM  
**To:** Tutt, Rosemary (PSC  
**Subject:** My concerns as a young democratic leader. Kentucky Power

[REDACTED]  
[REDACTED] er. [REDACTED] ?

Please see below. please send follow up

Thank you in advance for your assistance,  
Marci

Constituent information:  
Preston Hall

[REDACTED]

Emmalena, KY 41740  
Knott

-----  
Preston Hall, Nov 22, 2025, 9:40 PM

Dear Governor Beshear, My name is Preston Hall, and I am a student at Hazard High School. I also serve as the President of the Hazard High School Young Democrats Club, where our mission is to promote a message of love, hope, and unity for all Kentuckians. I want to express my sincere gratitude for your six years of leadership and service to our Commonwealth. In my community of Knott and Perry Counties, you are highly respected. Based on the conversations I've had with people here, your approval rating locally would likely fall in the high 50s to low 60s — in short, people here genuinely like and appreciate you. I am writing to share a serious concern impacting



families throughout Eastern Kentucky. Electricity bills have become extraordinarily high, particularly for low-income residents who already depend on government support just to keep their lights on. I know it is never your intention for any Kentuckian to struggle, and I recognize how hard you work for all of us. Still, people here are frustrated and feel like they have nowhere to turn. Many in my community now feel that President Trump has failed them again. They no longer look to Washington for help, and based on my recent conversation, They are looking for you. I would be honored to assist in any way I can—whether through community conversations or messaging—to ensure the voices of Eastern Kentuckians are fully heard on this issue. Thank you for your time, Governor, and for your continued dedication and service to our state. Sincerely, Preston Hall  
\* \* \*

FirstName: Preston

LastName: Hall

Address1: [REDACTED]

Address2:

City: Emmalena

State: KY

ZipCode: 41701

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: My concerns as a young democratic leader.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]



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Ashland, KY 41105-1111

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